

Weekly Housing Update – April 25, 2022

Housing Updates

Ice Machines are back! The ice machines at Hale Kuahine (ground floor laundry room) and Hale Mānoa (6th floor laundry room) are open and churning out ice at a furious clip! Yay!

EWC Wi-Fi in Common Areas: A number of you have reported issues with Wi-Fi connectivity in certain common areas of the EWC residence halls. Please note that we have escalated your concerns to the appropriate parties, and are working on resolving this problem as soon as possible. We will be sure to share any updates on this matter as we receive them.

Reminder: Pest Control to Treat Hale Mānoa and Hale Kuahine Tomorrow (April 26th)

Tomorrow (Tuesday, April 26th) pest control technicians will be treating ALL bathrooms and kitchens at Hale Mānoa and Hale Kuahine. Thank you to those of you who removed their belongings from the kitchens and kitchen cabinets.

Note: items not removed from kitchen cabinets will be moved by Housing Staff to a secure storage room *before* the kitchens are treated for pests. You will be able to access these items *after* the kitchens have been treated and re-opened (likely in the early-afternoon at HM; HK, should be mid-afternoon). To retrieve your items, simply contact the Hale Mānoa front desk after the kitchens have re-opened, and a member of the Housing team will open the storage room so that you can collect your belongings.

Here is a quick reminder of the treatment schedule tomorrow (this assumes that things run smoothly, if things change, we will notify you via e-mail):

Hale Mānoa

9:00AM: Technicians will begin treating the kitchens and bathrooms on the Ewa-side of the building (starting at the top of the building and working down). At 9:00am, all Ewa-side kitchens and bathrooms will be closed and will remain closed for at least 60 minutes after treatment. Residents may still use the DH kitchens and bathrooms during this time.

10:00-10:30AM: After treating the Ewa-side, technicians will begin treating the kitchens and bathrooms on the Diamond Head-side of the building (starting at the top of the building and working down). Work should start between 10-10:30am, at which time all Diamond Head-side kitchens and bathrooms will be closed and will remain closed for at least 60 minutes after treatment.

Note: the work is scheduled in such a way that the Ewa-side kitchens and bathrooms should start to re-open as the technicians begin their work on the Diamond Head-side. (An e-mail will be sent out to all HM residents when the Ewa-side kitchens and bathrooms are re-opened; another e-mail will be sent out when the DH kitchens and bathrooms are re-opened).

Residents will be able to move their belongings back into the kitchens upon their re-opening.

Hale Kuahine

11:30AM-12:00PM – After completing HM, technicians will begin treating the kitchens and bathrooms at Hale Kuahine---beginning on the 4th floor and working their way down. It should take 1 to 1.5 hours to treat all of Hale Kuahine. As soon as work begins, all kitchens and bathrooms at HK will be closed—during this time, residents will need to use the public restrooms on the 1st floor. (An email will be sent out to all HK residents when the kitchens and bathrooms are re-opened).

Finally, we know that this project is a major inconvenience—for that we apologize. It needs to be stressed that this project would not be taking place if it wasn't a necessary step in addressing the pest-related issues that so many of you have reported over the past few weeks. Further, it is worth noting that these kinds of things will not become a regular occurrence in EWC Residences: it is expected that the building-wide treatment tomorrow will only need to happen once.

Thank you to everyone for your cooperation and patience. It is so appreciated.

Okay, that's it for this week! If you have any questions or concerns, please email housing@eastwestcenter.org