

EWC Update for March 24

- **Burns Hall:** Starting Wednesday March 25, the back door to Burns Hall will no longer be open during business hours and there will be no receptionist on duty. You may still enter the building with your FOB key, or by appointment with Education Program staff for urgent in-person business. The 2nd floor computer lab remains open at this time.
- **3 STEPS - if you think you have been exposed or have symptoms** please remember to take these 3 steps immediately:
 1. Return to your room and stay there. It is important to separate yourself from other people immediately, just in case you do have COVID-19.
 2. Notify EWC Housing and your EWC program Coordinator. This is so that we can provide any needed support in navigating testing or health care and that proper measures are taken in housing.
 3. Call your healthcare provider and tell them your symptoms. If you don't have a healthcare provider, call an urgent care center or The Aloha United Way for more information (this info is permanently in the EWC FAQs and the link will always be in the Resources section of the Daily Update):
 - Queen's Hospital is staffed 24/7 with a registered nurse to answer questions about COVID-19. Call 808-691-2619.
 - 2-1-1 Call Center for Information on COVID-19. Call 2-1-1 from any location in the state (HI)
 - The Aloha United Way call center is open daily between 7 a.m. – 10 p.m. For information or questions about COVID-19: Text 877-275-6569
 - Email info211@auw.org
 - Visit <https://health.hawaii.gov/docd/advisories/novel-coronavirus-2019/>
- **Back to classes:** Classes have begun online this week, so please continue to advise us of connectivity or other issues you are encountering. Please be patient as we all try to work out the kinks in this “new normal” of remote work and class. A reminder to send internet issues to: (808) 441-5001 or support@netenterprise.com and other concerns to Housing@eastwestcenter.org, or your EWC Program Coordinator.
- **Lounges:** In response to your feedback, EWC is modifying the policy on lounges. EWC staff cannot “police” the public areas and we ask everyone to take personal responsibility for practicing social distancing (see the poster **attached**). If students and residents fail to take adequate protective measures to keep their distance, we may be required to close the lounge areas for safety of our staff and students alike. The new COVID-19 lounge policy is:

- Open hours 7:00 a.m. – 9:00 p.m.
 - No more than 2 people in the main part of the lounge and 1 person on the lanai
 - To allow access for all, 1-1/2 hours maximum use
 - OK to access water fountains 24 hours/day
- **Resources:** this section is a permanent feature of the EWC Daily Update. If there are any new links to information, we will notify you.
 - EWC FAQs including what to do if you think you have been exposed to COVID-19: [Frequently Asked Questions \(FAQs\)](#)
 - CDC info about symptoms and protecting yourself: <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/index.html>
 - Hawaii Department of Health status updates: <https://hawaiicovid19.com/>
 - EWC housing contact email, which is regularly and frequently monitored by EWC staff: housing@eastwestcenter.org.